

## **Product FAQ**

### **MEC – ERROR CODE**

Q1. What is the error code and protection code for :-

a. *iPort G12000 PR1C 1.5HP and*

b. *iPort G9000 PR1C 1.5HP?*

<b>Error Code/Protection Code</b>	<b>Description</b>
E1	Room temperature sensor error. Unplug the unit and plug it back in. If error repeats, call for service. Unplug the unit and plug it back in. If error repeats, call for service.
E2	Evaporator temperature sensor error- Unplug the unit and plug it back in. If error repeats, call for service.
E4	Display panel communication error- Unplug the unit and plug it back in. If error repeats, call for service.
E5	The auto sliding panel malfunction- Unplug the unit and plug it back in. If error repeats, call for service.
P1	Bottom tray is full - Connect the drain hose and drain the collected water away. If error repeats, call for service.
E0	Unit malfunction-- Unplug the unit and plug it back in. If error repeats, call for service.

***Note: If the matter as mentioned above still exist, please call to Service Centre for further assistance.***